

CISO lessons from the harsh insider threat reality

The reality, Armaan Mahbod, director, security and business intelligence, concedes, is the lack of personnel. The insider threat function is very transactional and those who engage in slow and methodical theft of documents from within their natural access might not percolate to the top given the understaffing within the audit functions.

Organizations have varying degrees of cross-communication between departments like HR, IT, and security. The end goal is that the whole organization strengthens its communication, which further strengthens security.

The CISO focusing on insider threats needs to be attached at the hip to the other areas of the enterprise and infrastructure to ensure that when an employee's behavior in one domain is being investigated their behavior in all domains is being reviewed. The C-suite should be encouraging all employees and contractors to embrace the **“see something, say something”** frame of mind when engaging with their colleagues.

Enable your personnel to do their job, in a trusted manner, with an umbrella surrounding them so that if they venture away from the processes and procedures—for example, load to web-based storage—they are corrected at the moment.